

PBL UHS1021 – COMMUNICATION SKILLS

In groups of 5-8 members, your group has to:

- **Choose a senior (final year student)**
- **Write on his/her biodata, principle of life etc (please take pictures with him/her)**
- **Ask about the importance of communication skills at UMP**
- **Ask about his/her experience in using CS (verbal/non verbal/written) during his/her study life at UMP**
- **Present the findings using powerpoint (5 slides only)**

MARKING SCHEME

COMMUNICATION SKILLS

ITEMS IN SS SYSTEM	ALWAYS (20-14 marks)	SOMETIMES (9-13 marks)	RARELY (0-8 marks)
Able to exchange ideas	Presenter always able to present ideas logically and clearly	Presenter sometimes able to present ideas logically and clearly	Presenter rarely able to present ideas logically and clearly
Able to deliver messages clearly according to the level of audience	Presentation is always organized, attractive, and always grasps audience attention	Presentation is sometimes organized, attractive, and sometimes grasps audience attention	Presentation is rarely organized, attractive, and rarely grasps audience attention
Able to ask relevant questions	Presenter demonstrates full knowledge of the topic and answers all the audience questions sufficiently	Presenter demonstrates some knowledge of the topic and answers some of the audience questions sufficiently	Presenter demonstrates little knowledge of the topic and answers a few of the audience questions sufficiently
Able to demonstrate proper non-verbal communication during presentation	Presenter always have clear, and strong use of non-verbal communication	Presenter sometimes demonstrate unclear nonverbal communication	Presenter halts and has inefficient or unclear nonverbal communication