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|  | COURSE: GUI | | MARKS: |
| | TOPIC: | CODE: DCS2013 | |
| | Quiz | NO: 4 | DURATION: 10 Mins |

STUDENT'S INFORMATION

MATRIC NO : _____

Name : _____

In the process of designing a system or product, it is very crucial to understand the user's need and goals. It is to ensure that the system or product that had been developed meets their requirements and needs.

You are required to do a user analysis based on the following criteria to discover the users for a courseware "**Learn ABC & 123**".

- a) Who are the users? [2 Marks]
- b) Describe the user's characteristics. [2 Marks]
- a) Why the users need to use the courseware? [2 Marks]
- b) When and where will users access the courseware? [2 Marks]
- c) How will users access the courseware? [2 Marks]

