

SYSTEMS ANALYSIS & DESIGN

SYSTEM MAINTENANCE

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Chapter Description

Expected Outcomes

- To explain types of system maintenance
- To identify factors that influence cost of maintenance
- To know several maintenance management issues

References

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ACTIVITY

CHAPTER 10

1. Preventive maintenance requires the least maintenance effort [T/F]
2. System maintenance refers to changes made to a system to fix or enhance its functionality [T/F]
3. Identify four types of system maintenance.



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