

PROJECT RISK MANAGEMENT

Chapter 2: Project Manager as Risk Manager (Risk Culture)

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Chapter Description

Expected Outcomes

- Understanding the importance of risk aware culture in an organization
- Understanding the role of risk management policy in an organization

Reference

 Source: BS31100 (BS 31100) Code of Practice for Risk Management and Guidance for ISO31000

Communitising Technology

Content

2.2 Risk Culture

2.2.1 Defining Risk Culture 2.2.2 Risk Culture and Risk Strategy 2.2.3 Risk Management Policy





Risk Culture



Defining Risk Culture

- Defining organization culture is difficult
- It is known as the whole reflection of attitude of each management component in an organization
- The product of established risk culture is the individual/group appreciates as well as having patterns and attitudes towards behavior of risk.



Defining Risk Culture (cont'd)

- Established risk culture will result in the organization's commitments towards the objectives of RM
- The organization with risk-aware culture can be recognized by communications based on common perception and mutual trust of RM's importance.



Defining Risk Culture (cont'd)

Leadership	Strong leadership within the organization in relation to strategy, projects and operations
Involvement	Involvements of all stakeholders in all stages of the risk management process
Learning	Emphasis on training in risk management procedures and learning from events
Accountability	Absence of automatic blame culture, but appropriate accountability for actions
Communication	Communication and openness on all risk management issues and the lesson learnt



Risk Culture and Risk Strategy

•Risk guidelines which contains a quality RM policy including procedure and guidelines details indicate risk culture in an organization.

•By improving risk culture in an organization, risk management process which lead to risk management outputs will be improved.



Risk Management Policy

Organization's strategy for RM

Contains the RM's roles and responsibilities

Includes protocols which must be obeyed by PM team



Risk Management Policy (cont'd)

British Standard BS 31100 specify RM framework should include:

objectives, mandate and commitment to manage risk (strategy) organizational arrangements that include plans, relationships, accountabilities, resources, processes and activities (architecture)

organization's overall strategic and operational policies and practices (protocols)

Source: BS31100 (BS 31100) Code of Practice for Risk Management and Guidance for ISO31000



Risk Management Policy (cont'd)

Organizations documented risk protocols as guidelines.

Documentations required:

RM records of administration

Risk response & Improvement Plans

Event reports & recommendations

Risk response and monitoring reports



Examples of Risk Management Policy

ISO 31000 - Risk management

BS31100 (BS 31100) Code of Practice for Risk Management and Guidance for ISO31000

Commonwealth Risk Management Policy

Conclusion of The Chapter

- Conclusion #1
 - Establishing risk-aware culture is crucial for organization as it represents how the individual/group will act regarding risk
- Conclusion #2
 - Developing confidence to share selected tools and measure to manage risk.





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