

STRATEGIC MANAGEMENT Lesson 2: External Assessment

by Cheng Jack Kie Faculty of Industrial Management jackkie@ump.edu.my



Chapter Description

- Expected Outcomes
 - Demonstrate the ability to conduct external strategic management audit
 - Demonstrate the ability to describe 10 major external forces
 - Demonstrate the ability to collect external information
- References
 - David, F.R. (2013). Strategic Management: Concept & Cases, 14th Edition. Prentice Hall



What is External Audit?





Impact of External Factors to a Company



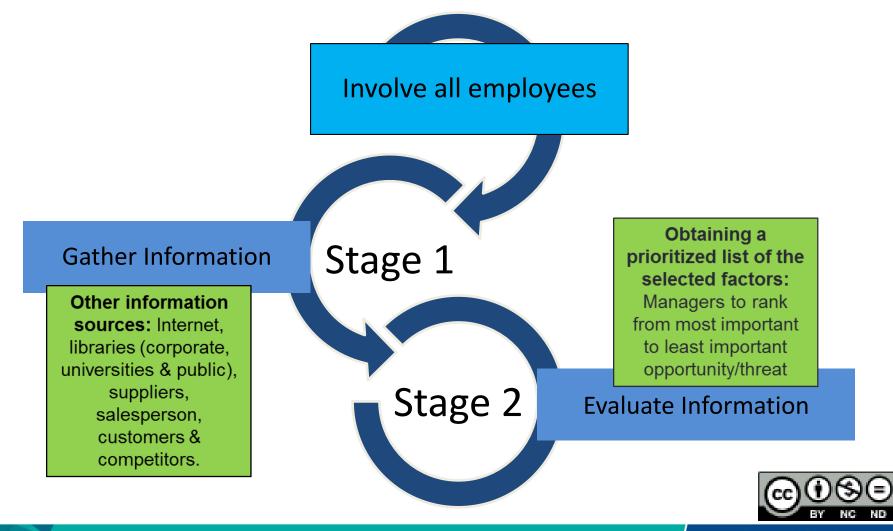
Stakeholders

Competitors Suppliers Distributors Customers Employees Communities Stockholders Labor Unions Governments SIG

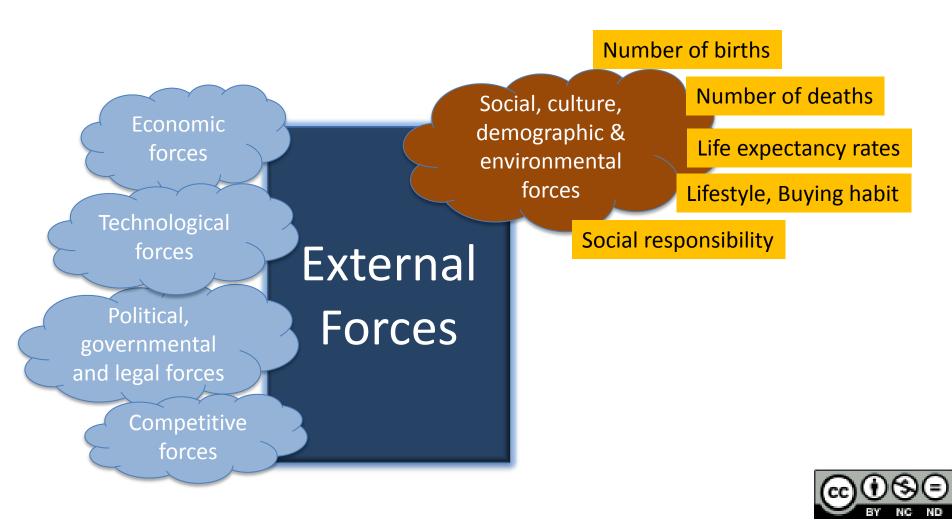
A Company's Opportunities & Treat

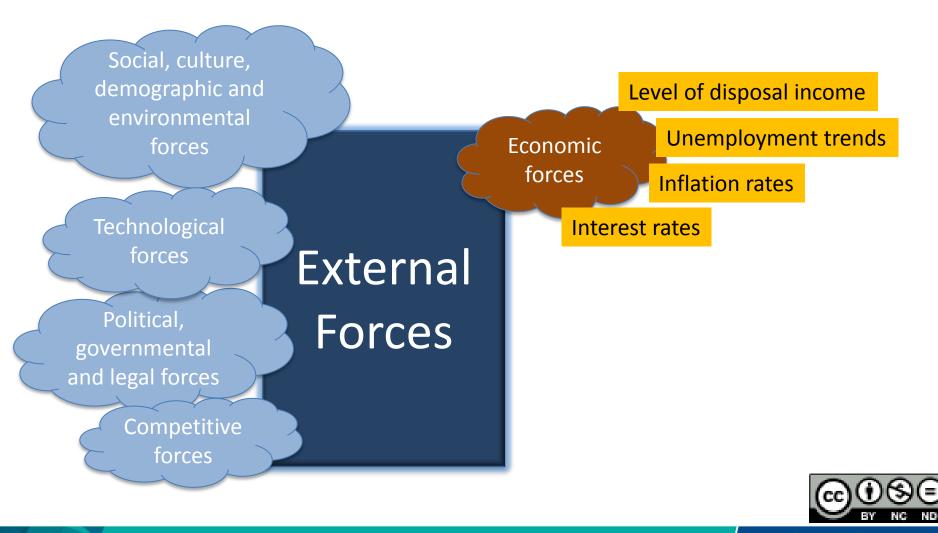


Process of External Audit



Communitising Technology









Where to get the External Information?

