

# STRATEGIC MANAGEMENT Lesson 2: External Assessment

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#### **Chapter Description**

- Expected Outcomes
  - Demonstrate the ability to conduct external strategic management audit
  - Demonstrate the ability to describe 10 major external forces
  - Demonstrate the ability to collect external information
- References
  - David, F.R. (2013). Strategic Management: Concept & Cases, 14th Edition. Prentice Hall



# What is External Audit?





# Impact of External Factors to a Company



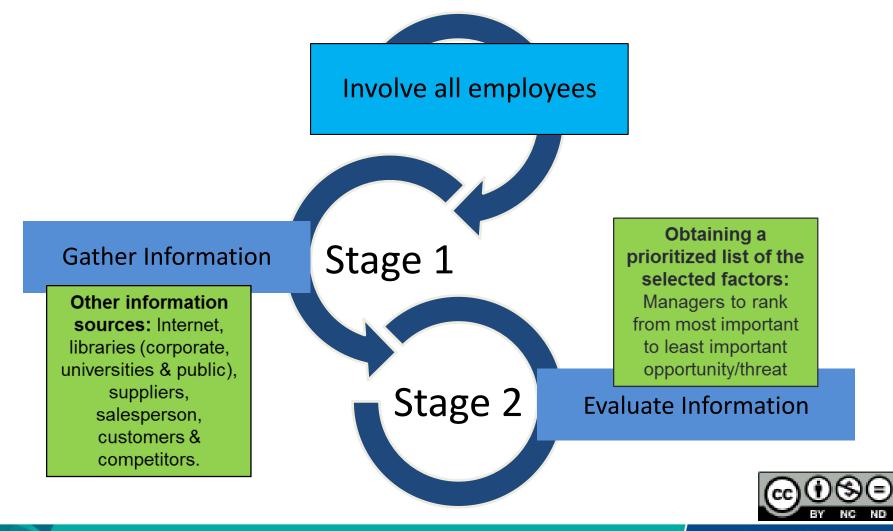
#### **Stakeholders**

Competitors Suppliers Distributors Customers Employees Communities Stockholders Labor Unions Governments SIG

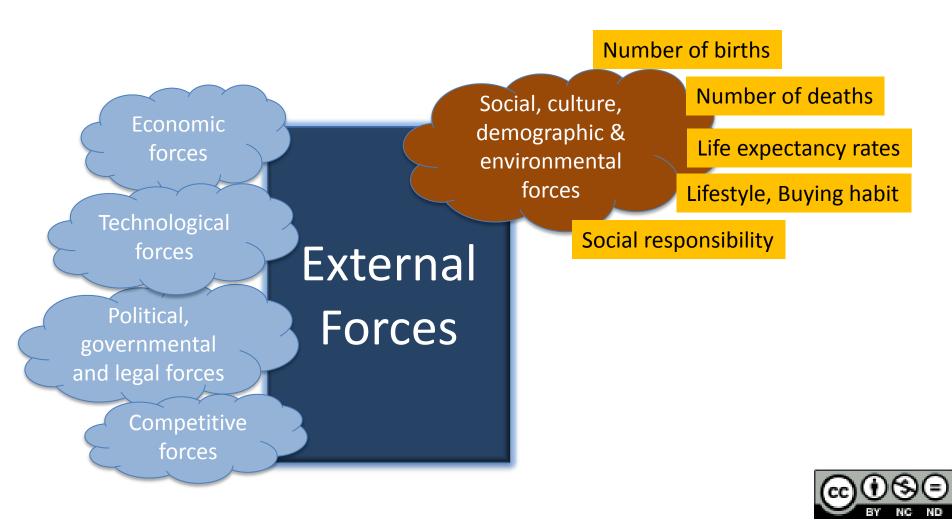
A Company's Opportunities & Treat

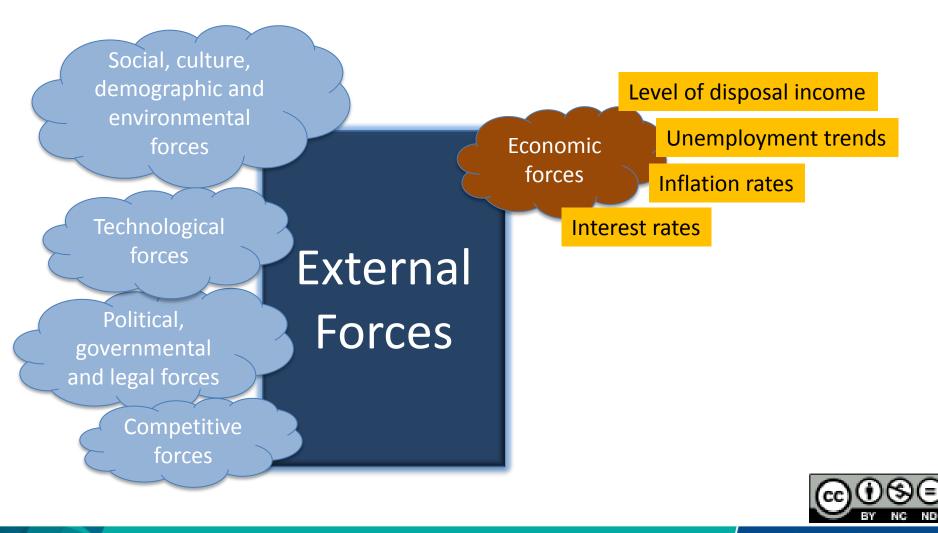


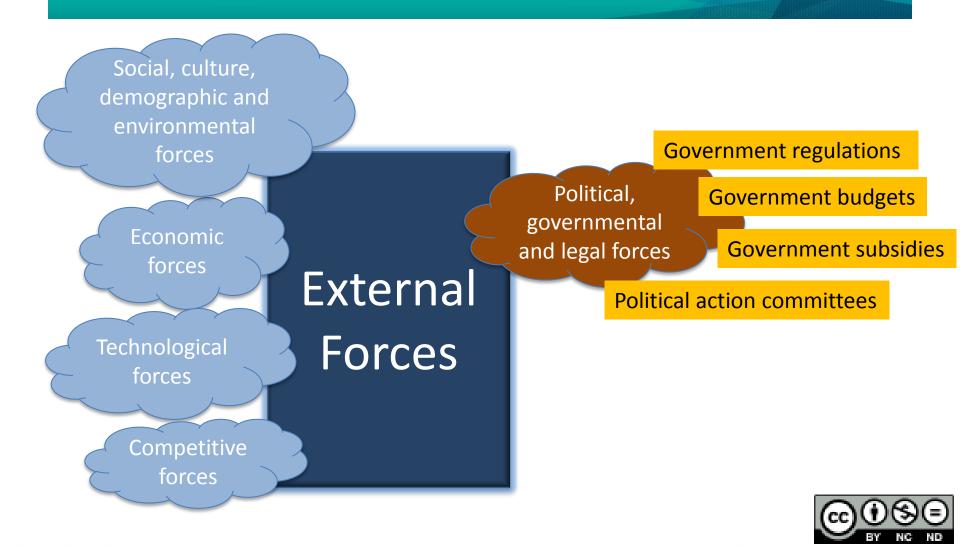
### **Process of External Audit**



Communitising Technology









# Where to get the External Information?

