

# BCS 3263 SOFTWARE QUALITY ASSURANCE

Chapter Nine New Paradigm for Software Quality

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#### **Chapter Description**

#### Aims

- The present state of certification paradigms
- Expected Outcomes
  - Develop a Quality Assurance plan for a software project using international standards
- Other related Information
  - Introduces students to the concept of Software Quality Assurance (SQA) including principles, component, process, models, standards and certification of SQA.
- References
  - Mastering software quality assurance: best practices, tools and techniques for software developers / Murali Chemuturi Chemuturi, Murali, J. Ross Pub. QA76.76.Q35 C44 2011



### The Fallacy of Certifications

ISO .... CMMI
.. Is it enough
?

Focus on quality

Industry

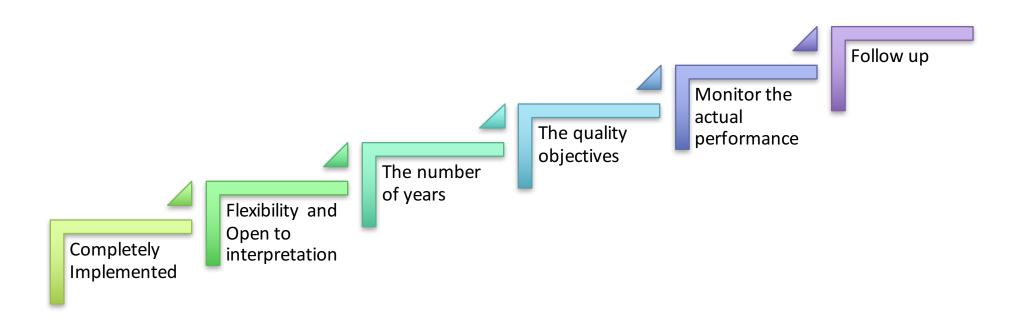
Reducing the emphasis

The quality of deliverables

CMMI goes one step further

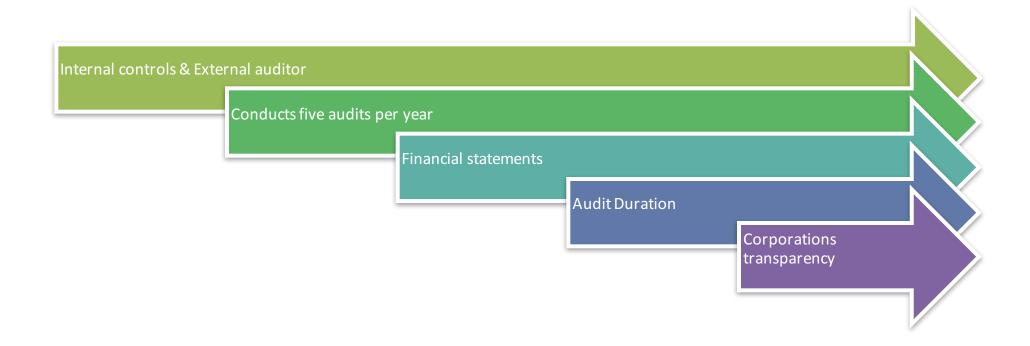


## Criticisms of Maturity Models





# A New Paradigm for Software Quality Assurance





#### **Final Words**

Certificates and ratings do not provide any objective data to help a company select the right organization to which to outsource its software development work.

Clearly, the present models fall far too short of requirements and expectations.



#### Conclusion of The Chapter

- Conclusion #1
  - Fallacy
- Conclusion #2
  - Criticisms
- Conclusion #3
  - A New Paradigm
- Conclusion #4
  - Final Words







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