

# Warehouse and Inventory Planning

## Warehouse Performance

by

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# Chapter Description

- Expected Outcomes



# WAREHOUSE PERFORMANCE

- As a process of quantifying the efficiency and effectiveness of activity.
- Performance refers to the way in which work is done. Either good performance or a poor performance.
- Warehouse operator analyzed the problems and revealed an opportunities for improvements.
- The purpose is to discover out whether things are going right way or not.



# WAREHOUSE PERFORMANCE

A  
quantitative  
assessment

Gathered and  
shared the  
assessment

Developed an  
improvement  
plan



# 3 perspective of benchmarking

## Internal

- Concentrated a single company

## External

- Focused and looks outside of the firm's industries

## Competitive

- Focused and looks at firms in the same industry



# WAREHOUSE PERFORMANCE

## Performance Measure Indicator

Warehouse Productivity Performance



Warehouse Financial Performance



Warehouse Quality Performance



Warehouse Cycle Time Performance



# Conclusion of The Chapter

- Conclusion #1

