Chapter Description

Expected Outcomes

• To explain types of system maintenance
• To identify factors that influence cost of maintenance
• To know several maintenance management issues

References

• Klaus Pohl, "Requirement Engineering Fundamentals", Santa Barbara, CA : Rocky Nook, 2011
1. Preventive maintenance requires the least maintenance effort [ T/F ]

2. System maintenance refers to changes made to a system to fix or enhance its functionality [ T/F ]

3. Identify four types of system maintenance.